



Customer Return/Problem Information Tag

Date: _____

Part Number _____

Customer Name _____

Serial Number _____

Customer Address _____

Warranty Number _____

(If applies)

Customer Phone _____

Problem summary:

Quick summary:

- ___ Cosmetic Appearance
- ___ Missing or loose parts
- ___ Burnt/blown part
- ___ No power-up

(Enter configuration...sw,config, hours. if needed.)

Configuration (SW/Setup):

Return Authorization Card

Dear Customer,
RTE makes every attempt to meet your needs for delivery and quality. If we have not meet your expectations, please use this card to return this unit to us. To help us understand what did not meet your expectations, please take a few minutes to fill out the following questions. Thank you!

RTE Customer Service
c/o RTE
1 West Center Street
McGraw, NY USA 13101

___Defective - doesn't work. PLS explain above:

___Wrong part, I was expecting the follow:

Phone Numbers:
USA (607)836-8954
Customer Service: Ext. 323 or 320
Shipping/Receiving: Ext. 320
FAX: (607)836-8956
Email: sales@rtelectronics.com